



About measures in response to the COVID-19 coronavirus (12th update)

Onboard guntû, we are taking constant precautions to reduce the potential for spread of COVID-19 according to our own rigorous guidelines, which received a “Biosafety Management System” certification in July 2020. We are closely monitoring the changing situation and reassessing as necessary. Please be aware that depending on the circumstances, there is a possibility that the tour will be cancelled suddenly.

Before making a travel application, as well as before embarking, please be sure to read the following conditions.

1. Boarding conditions

In light of the control measures implemented by the Ministry of Foreign Affairs to limit the spread of COVID-19, passengers, as well as accompanying family members and travelers, will be unable to board guntû if you fall under the following conditions. If you have any underlying medical conditions, especially respiratory diseases, please consult with your physician before making a reservation.

- A) Have had a temperature of 37.5°C /99.5°F or greater and/or symptoms inclusive of but not limited to: coughing, sore throat, difficulty breathing, chest pains, and abnormal sense of taste or smell within 14 days prior to the date of embarkation.
- B) Traveled abroad (including transit through airports and other facilities) within 14 days prior to the date of embarkation.
- C) Close contact with a person(s) who has been infected with COVID-19, or who appears likely to be infected.*
*Contact by touch without necessary infection prevention measures or proximity within 1 meter for greater than 15 minutes (excluding temporary contact within public areas, such as transit)
- D) Have been diagnosed with COVID-19 and have been hospitalized or recuperating at home or in a hotel or other facility, and have been discharged or have completed their recuperation period within 14 days prior to the date of embarkation.
- E) Those unable to wear a mask.
- F) Users of medical devices for respiratory diseases (oxygen cylinders, oxygen concentrators, etc.) who are likely to develop severe symptoms from a COVID-19 infection.
- G) Received a “high risk” or “re-test” result in the pre-travel PCR test.
- H) Have not undergone the PCR test specified by Setouchi Cruise, Inc. prior to boarding the ship.
- I) Have a temperature greater than 37.5°C/99.5°F as measured during the boarding procedures on the day of departure.
- J) Received a “high risk” result in the antigen test administered during pre-boarding reception.

*For those who fall under A, B, C, D, E, F, G, H, I or J, we will NOT charge cancellation fees. The passenger will bear the expense of transportation and local accommodation.

*Residents of Japan should submit a copy of their Residence Card prior to departure.

Please take measures to prevent infection during your daily life and in transit before boarding the ship.
If you are not feeling well, please refrain from participating in the cruise.



2. Implementation of PCR testing and antigen testing in order to prevent the spread of COVID-19

In order to ensure the health, safety, and comfort of our passengers and crew aboard guntû, we will administer antigen tests to guests prior to boarding, in addition to PCR tests conducted 10-12 days before departure. The cost of testing is included in the travel rate.

PCR testing for the novel coronavirus

Approximately 15 days before departure, a COVID-19 PCR testing kit (Japanese and global standard) will be sent from Genesis Healthcare Co. to the address listed in your travel application. After receiving the testing kit, follow the instructions to perform the sample collection on your own. Return the sample by mail before the date listed in the email. No postage is necessary. A “Low Risk” result is necessary in order to embark. The guntû Desk will notify you if your test result is “high risk” or “re-test.”

How to take a sample

<https://covid-19.genelife.jp/guide/ecvp200715/guide-01>

<https://youtu.be/YT68cVnqjcl> (Video) *Subtitles are in Japanese only.

You can also watch
the video here.



*1: Only a sample from the traveling passenger is valid. If use of another individual’s sample is discovered, permission to travel will be denied.

*2: Upon conducting this test, the passenger information listed in the travel application (Name, Sex, Date of Birth, Address, Telephone Number) will be provided to the testing company. Please understand that reservations cannot be made without acceptance of the sharing of this personal information.

Antigen testing for the novel coronavirus

Antigen tests will be administered on the day of departure in the Setouchi Lounge. Boarding will be contingent upon a “low risk” result.

https://guntu.jp/wordpress/wp-content/uploads/2021/12/SC_guntu_COVID-19-Antigen-Saliva-Pen_EN.pdf

3. On day of departure

- Please wear a mask.
- After arriving at the Setouchi Lounge, guests will be asked to fill out a health questionnaire and cooperate with a temperature check and antigen test. If you are found to have a temperature above 37.5°C/99.5°F, or a “high risk” result in the antigen test at that time, you (and accompanying passengers and close contacts)* will be unable to board the ship. We will not charge you a cancellation fee but accommodation and transportation to and from Bella Vista Marina will be at your expense.
- Guests must disinfect their hands with alcohol-based disinfectant before boarding.
- Guests will be requested to present identification in accordance with the guidelines of the Ministry of Land, Infrastructure, Transport, and Tourism.

*1: The determination of who constitutes a close contact will be made by the local public health center.

4. If you start to feel sick while on board or notice any irregular symptoms

Please alert our crew as soon as possible if you feel sick while on board. We will administer antigen tests to you and any close contacts. If the test returns a “high risk” result, the cruise will be cancelled. Any high risk passengers and their close contacts will be quarantined until the ship returns to Bella Vista Marina. Other guests will be asked to remain in their cabins. In the case that the test returns a “low risk” result, the captain may still determine that the symptoms require quarantine or disembarkation at the nearest port.



5. Use of personal information

In the event of an official request, we may be compelled to submit the information listed in the travel application form (name, address, birthdate, sex, phone number, emergency contact) to the authorities.

6. Enhancing hygiene and cleanliness onboard guntû

We will sanitize public areas such as handrails and elevator frequently. In addition, hand disinfectant will be made available at various places around the ship. The book and magazine service on board will be suspended.

● Dining Area

We ask all guests to disinfect hand upon entering the dining area. Reservations will be required to maintain social distance.

● Spa Area

We will open gym, communal baths and treatment rooms. However, some treatments may not be available.

● Off-ship Activities

When departing for and returning from off-ship activities, we ask for your cooperation with a thermal camera temperature check and hand disinfection at the sub-entrance, and that you wear a mask during excursions from the ship. In order to maintain social distance during off-ship activities, earphones will be provided to listen to the guide. Activities on board/on shore may be subject to change or cancellation depending on the situation.

● Cabins

Cleaning and turndown service in your cabin will be conducted according to your wishes.

7. Visitors

In principle, we do not allow visitors to board. For authorized people who need to be on board for business purposes, we will carry out the same procedures described in (8).

8. Crew

Our crew members are required to conduct twice-daily temperature checks and health checks, as well as regularly scheduled PCR tests. Crew members may wear gloves and masks during service depending on circumstances.

9. To guests

In order for our passengers to enjoy a safe and pleasant journey aboard guntû, we ask each guest to be aware of their own health condition, observe etiquette regarding coughing and sneezing, practice careful handwashing with soap and mouth gargling while onboard, and frequently disinfect their hands using the alcohol disinfectant placed throughout the ship. Please wear a mask in public areas (excluding private guest cabins) at all times except when eating or bathing. We provide masks as an additional in-room amenity, but we recommended guests to bring their preferred masks with them. In addition, please respect social distancing measures. In the event that you do not cooperate with infection prevention measures, such as wearing a mask or observing social distancing, crew or staff members may warn you as part of their duty to ensure safety and maintain order on board.

If you would like more information concerning COVID-19, please check the webpage :[<https://www.mhlw.go.jp/english/>]

If you have any questions, please do not hesitate to contact guntû Desk.
Thank you for your cooperation and understanding.

December 15, 2021
Setouchi Cruise, Inc.